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## INTRODUCTION



Welcome to the inaugural Van Drunen Farms Corporate Social Responsibility Report. We are thrilled to share with you some of the ways we work to impact people, the environment, and the public's health and well-being. Though we actively strive to be a socially responsible business and have done so throughout our company history, we have not collected information about these activities into a single, easy-to-read document. We hope this report achieves that goal.

This inaugural report focuses on our social responsibility efforts at our North America locations. We hope to share more about our efforts at our other global locations in future reports.

To us, corporate social responsibility is more than a trend. It is not a marketing tool or a way to impress

our customers. At Van Drunen Farms, corporate social responsibility is about committing to care for our people, our planet and our communities. By making this commitment, we can help ensure that future generations have the same opportunity to thrive as we enjoy.

This brings us to the theme of our report: Committing to Care. We believe this theme encompasses our approach to social responsibility. Saying we want to be socially responsible is not enough; we must commit to this goal. Merely acknowledging that our actions as a company impact people and our planet is also not enough, we must care that the impact is positive and strive to make it so. We hope you see our commitment to care woven throughout the information, data, and stories that make up this report.

The report is divided into three sections:

#### **CARE FOR PEOPLE**

We care for people by helping our employees grow and develop in a safe working environment. We also demonstrate our care for people through involvement in our local communities.

#### CARE FOR OUR PLANET

We care for the well-being of our planet by doing our best to improve the efficiency of our facilities, production processes, and by implementing sustainable agricultural practices.

#### CARE FOR OUR HEALTH AND WELL-BEING

We care for the public's health and well-being by selling safe, high quality products. We believe that researching the efficacy of our ingredients helps our customers create finished products that positively impact public well-being. We commit to handling food products safely according to all applicable regulations and continue to invest in new food safety equipment and processes.

In each section of this report, you will find explanations of our previous and current activities that contribute to our social responsibility endeavors. You will also find examples and stories that help illustrate what we do to show our commitment to care. Please use the table of contents and the links within the document to help you easily navigate through the sections.

Last, thank you for reading and for joining us as we care for the people around us, our communities, and our planet. We know the actions of just one company are important, but not enough. Only by working together can we truly effect change.

Alone, we can do so little; together, we can do so much.

- Helen Keller

## **MESSAGE FROM THE OWNERS**

Much has changed about the world since our family began farming in the United States over 160 years ago. Technology and industry have advanced in ways those who came before us could not have imagined possible. What has not changed, however, is the need to care for people, the planet, and the health and well-being of all.



Our company has also changed from its humble beginnings as a family farm. We now are growers, manufacturers, and researchers. We operate multiple companies with facilities in the United States, South America, Europe, and Asia. Yet, our commitment to care has remained steadfast as the world faces new challenges. Sometimes the actions of just one person, company, community, or industry do not feel powerful enough to effect real change. But, our commitment means we continue to work together because when we all care, positive change can happen.

As farmers, caring for the earth is part of who we are. As employers and members of our community, caring for people is quite simply, the right thing to do. We see the impact of healthy land with every bountiful crop. We see the impact of caring for others when our employees and communities thrive and grow. What fills us with hope is watching that impact ripple out as those we care for go out and care for others.

Though we have built a commitment to care into our mission, our values, and the way we operate, this is the first time we have gathered information about our activities into a report form. In this report, you will read about three areas we strive to have a positive impact: people, the planet, and health and well-being. We are proud of the ways our teams work together to make our company successful, improve the lives of others, and support sustainability efforts.

We are honored that our employees choose to work at the Van Drunen Farms family of companies, that our communities embrace us, that we can care for the land, and partner with trusted suppliers and growers around the world. We also know that we can do more. In the coming months, we will be exploring more ways we can have a positive impact and measure our progress. We are looking forward to sharing the outcome in the future.



Thank you for taking the time to read this report and trusting us to be your partner. We are thankful for every customer, every employee, and every community we call home. Together, we can overcome any challenges we face and build a bright future for generations to come.

Sincerely,

The Van Drunen Family

## **OUR CORPORATE PROFILE**

The Van Drunen family has been committed to growing quality food ingredients since 1856. Since expanding our services to food processing over 50 years ago, the Van Drunen Farms family of companies have committed to be industry leaders that provide whole food ingredient solutions customized to meet the needs of our customers. Our specialty processes include freezedrying, drum-drying, and individually quick freezing (IQF).

Together, we grow, manufacture, process, research, and create premium fruit, vegetable, herb, and grain-based specialty ingredients, including functional food and dietary supplement products that are backed by science. We strive to deliver clean label transparency, and we stand behind our market claims. We are vertically integrated and have field to function capabilities, which allow us to provide custom ingredient solutions for our customers' specific applications. We believe in a supply chain simplified – and the results are whole food ingredients that provide value to a variety of applications, from food and beverage products, to dietary supplements, to pet food and treats.

## **OUR COMPANIES**







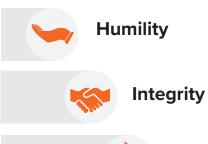




## The Van Drunen Farms way



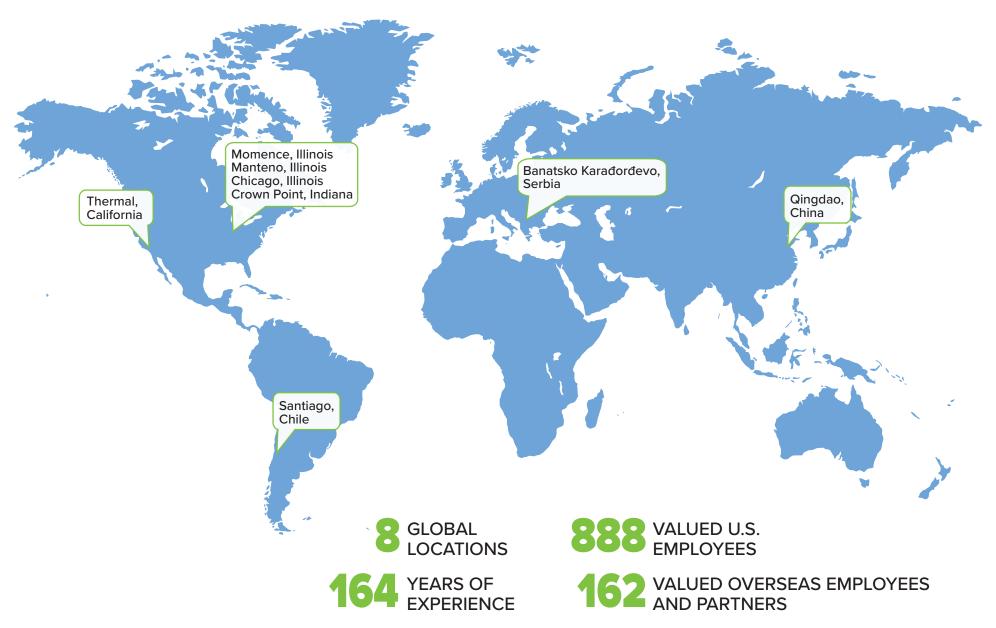
### **Our Values**







## **OUR LOCATIONS**



## OUR CONTRIBUTION TO THE U.N. SUSTAINABLE DEVELOPMENT GOALS

In 2015, all United Nations (UN) member states adopted seventeen sustainable development goals as a call to action to improve people's lives and protect our planet. These goals serve as a guide to creating a more sustainable future. They address global challenges such as environmental degradation, inequality, health, education, and natural resource conservation.

Sustainable development is defined as development that meets present needs without compromising the ability of future generations to meet their own needs. The UN set an ambitious goal to achieve sustainable development worldwide by 2030. Though more people around the world are living better lives than ever before, problems like inequality and the climate emergency persist. Together, we can work toward a future of shared prosperity by impacting the UN sustainable development goals whenever and wherever possible.

To learn more about the UN Sustainable Development goals, visit <a href="sdgs.un.org">sdgs.un.org</a>.



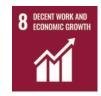
Our contributions to the Sustainable Development Goals include:

## FOR PEOPLE









# FOR THE PLANET









# FOR HEALTH AND WELL-BEING





# COMMITTING TO CARE FOR PEOPLE

At Van Drunen Farms, our priority is caring for those around us. We believe all people deserve to be treated with dignity and respect. We believe when we care for those in our community, they are empowered to show that same care to others. When we create a culture of caring for people, the impact ripples out, strengthening our families and communities.

#### We create a culture of care by:

- Committing to responsible employment practices.
- Helping our employees develop.
- Providing a safe and secure workplace for our employees.
- Partnering with our community through service and charitable giving.



## **COMMITTING TO CARE FOR PEOPLE**

## COMMITTING TO RESPONSIBLE EMPLOYMENT PRACTICES

We recognize the right of all people to provide for themselves and their families in a way that allows for growth and future success. By committing to responsible employment practices, we help our employees thrive personally and professionally. Here are a few ways we accomplish this:

- Employees freely choose to work at Van
  Drunen Farms. We do not use slave, forced, or
  imprisoned labor. Employees are free to leave
  employment when they wish.
- We provide safe and hygienic working conditions.
- We do not use child labor.
- We pay above minimum wage.
- We do not practice discrimination.
- We do not allow any harsh or inhuman treatment of our employees. We require our employees to treat each other with dignity and respect.
- We comply with all national and local employment laws.

#### **HELPING PEOPLE DEVELOP**

At Van Drunen Farms, we believe so strongly in helping our employees grow and develop that we made it one of our core values. By offering professional skills training, education support, wellness benefits, personal growth opportunities, and more, we help employees realize their goals.

#### **Developing through training**

Our employees take advantage of skills development focused training in areas such as...

#### Leadership Development

- Engaging and Leading Remote Teams
- Conducting Effective Performance Reviews
- Giving and Receiving Feedback
- Change Management
- Crisis Management

Refreshing and Enhancing Microsoft Office Suite Skills

**Goal Setting** 

Anti-Harassment

Living our Values

Financial Management and Planning

English as a Second Language

#### Developing through further education

Education opens our minds to new solutions and possibilities. Van Drunen Farms is proud to offer tuition assistance to employees who seek further education opportunities that will enhance their capabilities and help advance their careers.

#### **Developing the next generation**

Experience is an excellent teacher, and an internship is one way a student can gain real-world business skills. Each year we hire student interns studying a variety of disciplines to work throughout the company. Our goal is to create a work experience that helps provide career direction and job-specific knowledge to young people preparing to enter the workforce. We are thankful for our interns' fresh perspectives and ideas and often hire some of our interns as full-time employees after graduation.



#### **HELPING PEOPLE DEVELOP**



#### **DEVELOPING TALENT**

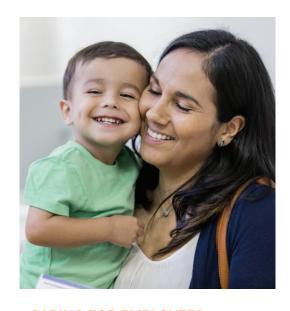
We recognize that employees need opportunities to grow and use their talents. Our Integrated Talent Management Cycle offers a framework for our senior leaders to identify opportunities for their team members to successfully develop their talent and careers. By using talent reviews to recognize and encourage our team members' potential, we give our employees the confidence they need to share their ideas, use their strengths, and look forward to future career advancement.



#### **CARING FOR NEW EMPLOYEES**

Our new employees learn more about the company and their colleagues through our Intro to Van Drunen Farms on-boarding program.

Over the course of four days, new employees have an opportunity to hear our senior leaders describe the activities of each department. They also tour our office and production facilities. This deep dive into how each department and facility operates helps our newest team members see how we work together to serve our customers and each other.



## CARING FOR EMPLOYEES THROUGH EMPLOYEE BENEFITS

We also care for our employees by providing employee benefits to help support the financial, physical, and emotional well-being of everyone who is part of our teams.

- Group Legal Insurance
- Adoption Assistance
- Emotional Health and Well-Being Support Program
- Health Insurance
- Retirement Savings Opportunities
- Access to the company-owned fitness center and weekly fitness classes taught by a certified fitness trainer

#### **EMPLOYEE HEALTH AND SAFETY**

We believe every employee should enjoy a safe and healthy workplace. To promote a safe work environment for our employees, we comply with all local and national workplace safety laws as established under the Occupational Safety and Health Act (OSHA) in the United States and the regional regulations unique to our facilities outside of the U.S.

#### **ACCIDENT PREVENTION PROGRAM**

Van Drunen Farms strives to provide employees with a workplace free of recognized health and wellness hazards through our Accident Prevention Program (APP). The goal of our APP is to eliminate or reduce workplace accidents, injuries, and illnesses. This program is overseen by our Safety Department, which provides oversight and guidance to our manufacturing and support facilities. This department conducts frequent, mandatory safety training of all employees as appropriate for their job descriptions, periodic safety inspections and audits, accident investigations, and maintains stock of safety supplies.

#### **NEAR-MISS REPORTING SYSTEM**

Though near-miss incident reporting systems are not required by law, Van Drunen Farms reports near-misses internally because we believe it helps us improve safe operations. By learning from near-miss incidents, we can implement additional control methods to help prevent a serious incident from occurring. Practices like near-miss incident reporting are important to us as we work to create a safe working environment for our employees.

#### **SAFETY TRAINING**

Every year, our employees complete safety courses that cover a range of job-specific safety topics. For example, in 2019 alone, our employees completed a collective 1,283 safety courses.

#### **HAZARDOUS MATERIAL RESPONSE**

Van Drunen Farms has created a specifically trained and certified employee response team whose role is to provide support in the case of a hazardous material emergency. In the event of an emergency, this team can help provide information to first responders and take steps to reduce the impact to the community. We also have invested significantly in equipment to monitor and identify hazardous material, as well as protective supplies and equipment for employees. These investments help us care not only for our employees, but the communities that we call home.



#### **EMPLOYEE HEALTH AND SAFETY**

## EQUIPMENT AND FACILITY SAFETY

Another way we can contribute to a safe and healthy working environment is by ensuring our manufacturing equipment is equipped with appropriate safety controls, including quarding, emergency stops, and energy isolation accommodations. Employees are trained on the safe use of equipment and we audit their performance to ensure they are using equipment safely. We also work to make processing areas safe by keeping our facility floors clean, installing handrails where appropriate, and ensuring employees have safe access to equipment valves and controls. Our project management teams have kept safety a priority by upgrading equipment quards, fire suppression and alarm systems, emergency lighting, and more.

Some of our facilities are also exploring new ways to engage employees in safety by:

- Forming employee-led safety committees with a committee chairman present on site.
- Offering the opportunity for employees to suggest safety

- discussion topics through a safety card initiative.
- Leading employees in wellness activities such as pre-shift stretching, safety review meetings, and training.

#### **FARM SAFETY**

As farmers for 160 years, we understand the importance of safe farming practices and equipment use. We provide our agriculture employees with personal protective equipment for handling machinery and annual training on safe machine handling practices. Employees are also trained in lock-out, tag-out procedures for electrically powered farm equipment.

Our farm implements are equipped with backup alarms, machine guards where appropriate, and hazard lights for road safety.



#### **OUR RESPONSE TO COVID-19**



The COVID-19 pandemic has changed much about our daily lives, but one thing that remains the same is the power of unity in the face of adversity. Though this pandemic has forced us to spend time apart, our response, as always, is to stand together with our community to serve those who need a helping hand.

As an essential business, our top priority is the health and safety of our employees and communities. Yet, our customers need the ingredients we supply to keep store shelves stocked and nutritious food in the pantries of people around the world. So, to continue operations as safely as possible, we instituted new procedures and practices.

#### **CRISIS MANAGEMENT TEAM**

Our first step was to activate our Crisis Management Team (CMT) to help facilitate our response. This team consists of twenty-five company leaders from various departments and our owners. From the beginning of the crisis, this team virtually met every morning for weeks to discuss topics such as employee care, customer needs, internal/external communications, and best social distancing and screening practices.

#### STEPS TO SLOW THE SPREAD

Even before the State of Illinois issued its first stayat-home order on March 20, 2020, our teams were taking aggressive steps to help slow the spread of COVID-19. Work from home for many of our office staff began before the stay-at-home order went into effect to help minimize employee contact.

Since then, we have implemented comprehensive policies and procedures to help minimize exposure and care for employees.

#### THANK YOU TO OUR EMPLOYEES

We are thankful to our employees who have come to work committed to making sure our customers continue to receive their food ingredients with as little disruption as possible. During these challenging times, we are proud of how our staff has worked together to support each other and our community. Their spirit of generosity and work ethic capture who we are at Van Drunen Farms, and we are grateful for our teams' contributions. As we learn more about COVID-19, we will continue to modify and introduce best practices for keeping our staff and their families healthy and safe.

We are proud to contribute to the global food supply and will continue to do our part to ensure the public has access to shelf-stable food ingredients during challenging times. Our Crisis Management Team (CMT) is committed to use what we have learned from COVID-19 to inform ongoing crisis management training for our leaders and support staff. This global crisis also prompted our CMT to reevaluate and update our business continuity plan so we remain prepared for future crisis situations. We usually cannot predict when a crisis will arise, but our goal will always be to respond by caring for people and producing food that supports health and well-being just as we have done through the COVID-19 crisis.

#### **OUR RESPONSE TO COVID-19**

#### **OUR STEPS TO PROMOTE SOCIAL DISTANCING**

- · Work from home when possible.
- Reconfigure break rooms and common areas.
- Add 6' social distancing floor markings in facilities.
- Move training to virtual formats when possible.

#### **OUR STEPS TO HELP MINIMIZE EXPOSURE**

- Add hand washing stations throughout facilities.
- · Encourage frequent hand washing.
- Halt all company travel and monitor personal travel.
- · Provide masks and PPE for on-site employees.
- Implement daily employee wellness checks and temperature screenings.
- Add new sanitation steps in facilities.

#### **OUR STEPS TO CARE FOR OUR EMPLOYEES**

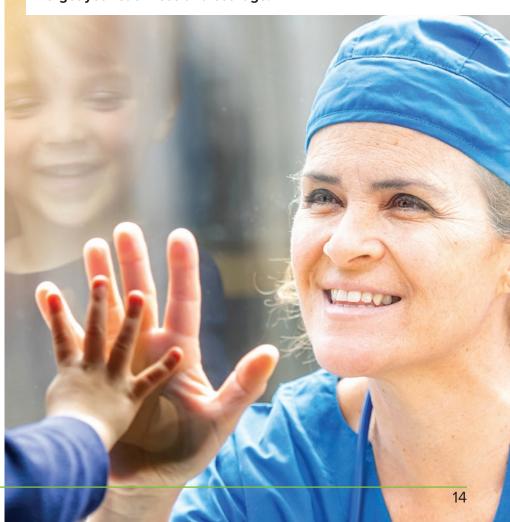
- Offer rapid response COVID-19 testing for on-site employees.
- Offer virtual 24/7 medical support through a healthcare provider.
- Encourage employees to use our employee assistance program.
- Offer on-site employees a weekly bonus to show our appreciation for their efforts to continue providing food for our communities.
- Offer emergency paid childcare leave due to daycare and school closings.
- Provide up to 90 hours of COVID-19 related paid sick leave.
- Conduct virtual remote work training and support for off-site employees.
- Communicate updates frequently via email, postings, and video messages.
- Implement COVID-19 case investigation protocol and contact tracing.

#### **OUR STEPS TO CARE FOR OUR COMMUNITY**

- Donate PPE, including plastic smocks, to local healthcare facilities.
- Encourage employees to donate to our local United Way COVID-19 Relief Fund. This fund offers members of our community assistance with basic needs such as rent, food, utilities, childcare, prescriptions, and more.

# Thank You!

On behalf of all the staff at Van Drunen Farms, thank you to our health care workers and other front-line personnel who have cared for others during the COVID-19 pandemic. We will not forget your sacrifices and courage.



At Van Drunen Farms, we believe our responsibility to our local community involves generous, joyful giving of our time and resources. Community engagement is a priority not only to the owners of Van Drunen Farms but also to its hundreds of employees. When we work together, we can create strong communities where residents have the support and resources they need to lead healthy, happy lives.

Our headquarters is in Momence, IL, and we have been a proud member of the Momence community for almost 40 years. We employ a dedicated community liaison who continually searches for new ways to connect with our community. Over the years, we have had the opportunity to partner with several local organizations, schools, community events, and community revitalization efforts.

#### **GLOBAL LEADERSHIP SUMMIT**

Each year, people around the world come together to learn and grow their leadership skills at the Global Leadership Summit (GLS). Attendees enjoy two days of world-class speakers, all leaders in various

types of organizations. The Summit is telecast from the main site in Barrington, IL to over 675 locations across the United States. Van Drunen Farms is proud to be a local host site right here in Momence that is open to community leaders, as well as our employees.

#### **GLS '19 BY THE NUMBERS**

People registered to attend the summit at the Momence broadcast site

Van Drunen Farms employees attended

Community members attended

Our goal is to include as many attendees as possible by removing any financial barriers that might prevent them from attending. We believe this investment in nurturing and growing leaders, no matter where and how they influence others, is important to the future of our company and community.



#### **COMMUNITY EVENT SUPPORT**

Community gatherings bring families and friends together for fun and fellowship. Van Drunen Farms is honored to sponsor numerous family-friendly community events in our hometown of Momence to help keep our community healthy and thriving.

#### **Jazz and Family Festival**

This family event features live music by the talented jazz musician and Momence native, Orbert Davis, along with students from a local jazz academy and the Griffin Institute of Performing Arts. Families enjoy free admission, fun activities, and exposure to various instruments to encourage children to pursue musical arts.

#### Kids Day at the Farm

Each year, our local farm bureau hosts Kids Day at the Farm to give area fourth grade students the opportunity to learn more about agriculture, the environment, and the food industry. A team from Van Drunen Farms hosts one of the event stations where we describe our role in creating healthy, whole-food ingredients for the food industry. We are thrilled to participate in educating children about food's journey from the field to their table.

#### **Gladiolus Festival**

The town of Momence celebrates its community heritage with the annual Gladiolus Festival. This historical three-day festival dates back to 1938 and includes parades, a carnival, 5K and 10K runs, live music, car shows, and more. We enjoy sponsoring

this community event and watching our hometown come together to celebrate its rich history.

#### **INVESTING IN OUR CHILDREN'S FUTURE**

Offering children the opportunity to learn, discover their passions and talents, and live out their dreams is the core of a stable society. We believe it is our social responsibility to support local schools and youth organizations as they positively impact the future by investing in our children. Here are a few ways we offer our support:

#### **Sponsoring Local Athletics**

Several years ago, local parents were hoping to fill a void in the community by starting a soccer team for their children. We were happy to contribute funds and help build a new soccer field to fulfill this need for our local high school students. Van Drunen Farms is also proud to sponsor several other local student athletic groups so that children can learn to work on teams, exercise, and experience the benefits of hard work and determination.

#### **Student Visits**

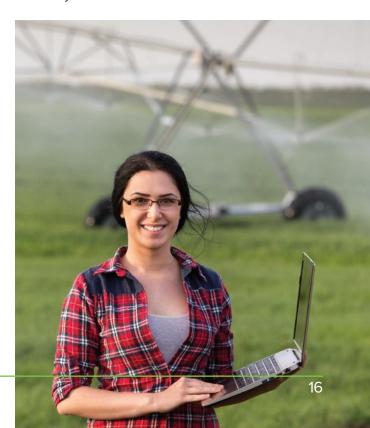
Each year, we welcome several student groups to visit our facilities in Momence. Students take tours, speak with staff, and learn more about the skills and education requirements needed to work in various departments. This experience can help inform future career and education decisions and expand learning beyond the classroom.

#### Local FFA and Agriculture Program Sponsorship

We proudly sponsor local chapters of Future Farmers of America (FFA) and our local youth Agriculture Program.

#### 4-H

As the largest youth development organization in the United States, 4-H has impacted generations of children. We are proud to support our local 4-H chapter through donations that help cover several local 4-H members expenses each year. We also are happy to offer financial support for the area's annual 4-H awards banquet that honors the achievements of local youths.





#### FIRST RESPONDER PARTNERSHIPS

We are thankful for the first responders in our communities and are proud to support them. Our construction and trades group often hosts lunches for local police and fire department members. We also have donated much needed equipment to our local fire department.

#### **COMMUNITY BEAUTIFICATION**

We are proud to be a part of our community and show that pride by supporting beautification efforts throughout our town. Here are some ways we have contributed to our town's work to refresh, plant, and build to help keep our community looking its best.

#### **Planting Flowers and Trees**

Spring in the Midwest is the time for new growth as we welcome warmth and sunshine again after winter. We brighten our facilities by planting fresh flowers and refreshing landscaping. We are also proud to donate plants and supplies to the town to beautify city streets and parks.

#### City Parks

Van Drunen Farms is committed to helping our community maintain clean, functional parks. In 2019, we donated materials for a new playground in a local park, and members of our construction and trades team helped assemble the equipment. We also donated to the installation of the Kasler Veterans Memorial Park in Momence. Beautiful parks are important to the families in our community and we are proud to play a part in maintaining our town's parks and green spaces.

#### **Building Restoration**

We believe the historic architecture of Momence is worth preserving for future generations. We are honored to have worked with the city of Momence and community organizations to help support the town's efforts to maintain Momence's historic downtown district. Some of these projects have included supporting the Graham Historic House rehabilitation project, a National Register of Historic Places plaque program, and building facade and signage improvement projects. We look forward to continuing to partner with the city in its preservation and development efforts.

#### **COMMUNITY SERVICE**

The employees at Van Drunen Farms participate in various community service projects throughout the year so we can use our blessings to bless others. These projects include:

#### **Annual Food Drive**

Our employees help restock the Momence Food Pantry with a company-wide drive where we collect thousands of non-perishable food items. In 2019, our teams were able to collect 6,211 items to help support our community.

#### **Jayettes Christmas Drive**

Each year since 2011, we partner with the Momence Jayettes, a local organization, to help provide Christmas gifts and meals to area families. In 2019, employees donated

over 800 hats, gloves, gift cards, and mittens for the Jayettes to make Christmas brighter for local families.

#### Sleep in Heavenly Peace

In 2019, we started a new service project by partnering with our local chapter of Sleep in Heavenly Peace. This organization builds beds for children of families in need. Many children in our country go to sleep each night without a bed, pillow, or blanket. We know quality sleep is vital to a child's growth and development, but it is difficult for a child to rest well without a bed. We were thrilled to be able to raise the funds needed to provide 30 beds for children in our area and to be a part of a bed build day.





#### **CARING FOR OUR COMMUNITY'S HISTORY**

In 2017, the owners of Van Drunen Farms embarked on an ambitious project to restore a historic building in downtown Momence, IL. The building was constructed in 1905 and was originally inhabited by the Momence State and Savings Bank, a town doctor, and attorney. At the time, a local newspaper article touted the building's modern features such as a toilet room on each floor and electric lighting.

For many years, the stately architecture and rich finishes were a source of pride for the townspeople of Momence. Unfortunately, the bank abruptly closed in 1925, and the building changed hands frequently during the following decades until the Van Drunen family purchased the property.

After the purchase, an extensive restoration project began with the goal of preserving the building's historical status yet adding the amenities necessary to accommodate a working office. Work began to replace any damaged Tiffany Works brick and sandstone arches with replicated brick and sandstone. We also restored the original windows on the exterior and the mahogany trim, subway tile wainscoting, and oak hardwood floors inside the building. Throughout the process, we worked with Illinois Preservation Agency to ensure we followed preservation guidelines.

The result of months of work is a stunning office building that stands in the downtown Momence Historic District. The building is listed on the National Register of Historic Places, and the Van Drunen family is proud to be a part of preserving our local community's rich history.

# COMMITTING TO CARE FOR OUR PLANET

We believe it is our collective responsibility to care for the Earth and its resources so future generations can thrive on our planet. At Van Drunen Farms, we contribute to sustainable development by:

- Investing in more energy-efficient equipment, automation, and controls.
- Continually improving our processes so we can maximize efficiency.
- Maintaining our facilities so they operate efficiently.
- Recycling cardboard, plastics, and metals.
- Ongoing water use reduction efforts.
- Capturing and reclaiming water when possible.
- Engaging in good agricultural practices (GAP) and wildlife habitat reclamation projects.











Kankakee River, IL

## **COMMITTING TO CARE FOR OUR PLANET**

#### PRODUCING A POSITIVE IMPACT

Our thirty-five years of manufacturing experience has taught us that even minor equipment and process changes can have a significant impact on efficiency. When our facilities operate more efficiently, we can positively impact the environment by reducing our energy use.

Dedicated professionals across our organization work together to find creative ways to improve how we manufacture products. In the past few years, these improvements have included:

## Investing in energy-efficient equipment, automation, and controls. Here are a few examples:

- Using data collection to help us adjust equipment to operate more efficiently.
- Adding variable frequency drives to motors, so we only use energy to power motors when needed.
- LED lighting conversion in all operations facilities.
- Adding controls to the motors that help run our refrigeration systems, so they operate only when needed.
- On-demand hot water systems that require less energy to operate.
- Installing heat recovery systems that capture the waste heat generated from heating the water that feeds our boiler systems.
- Transitioning to new tray designs that help improve drying time and are easier to clean.

#### Improving our production processes

We believe in the power of innovation. In fact, we are so committed to innovation that we have created a process innovation team dedicated to finding better ways to manufacture our products. For example, this team:

- Explores how we can operate our equipment more efficiently to help save resources like time, water, and energy.
- Designs new ways for us to process fresh fruits and vegetables that reduce waste and drying time.
- Analyzes product recipes, searching for opportunities to resolve inefficiencies that waste time and energy.

#### Prioritizing facility maintenance

Our dedicated maintenance and engineering teams keep our facilities running efficiently through repairs, regular equipment inspections, and facility improvement projects. This work includes:

- Auditing equipment performance and using the results to determine the types of repairs needed to eliminate unnecessary energy loss.
- Annual piping insulation inspections and repairs that help prevent energy loss.
- Repairing seals, water leaks, air leaks, steam leaks, and more.



#### REDUCING WASTE BY RECYCLING

We recognize that reducing our reliance on landfills to handle waste is critical to positively impacting the environment. Landfills produce greenhouse gas emissions (GHG) due to the methane they release into the atmosphere. By diverting more trash away from landfills, we can help lower GHG levels and keep our air clean for future generations. One way to accomplish this goal is through recycling.

Since the launch of our recycling initiative, Van Drunen Farms' facilities have significantly reduced their waste tonnage headed to local landfills. We accomplished this by partnering with recycling companies to recycle cardboard, plastic, and metal waste, or to find new ways to reuse these items.

#### From 2017 to 2019 alone we recycled:

3.8 million +

326,000

1 million +

175,000

pounds of cardboard

pounds of steel drums

pounds of plastic film

pounds of kraft paper bags

AND MORE!

#### This has impacted our environment by saving:





47,800 Trees



15.8 million kW Hours



2,813 Tons



19.5 million gallons of water

#### **BUILDING A BETTER FUTURE...ONE BOX AT A TIME**

Cardboard boxes have become so commonplace; we hardly notice where they come from and where they go after serving our purposes. Yet, these seemingly insignificant items have a drastic impact on our landfills. The Environmental Protection Agency (EPA) reports that in 2017, landfills received 18.4 million tons of paper and paperboard materials, accounting for over 13% of all landfill waste.

Given these facts, we knew it was important to address cardboard when we launched

our recycling program.
Our commitment to
quality extends even
to the premium grade
cardboard boxes we
use to ship our products,
which makes them more

desirable for reuse. Since we are unable to reuse boxes at our facilities due to potential allergen contamination, we partner with a recycling facility that sends our high-quality boxes to other companies that can safely use them again.

Since 2017, 650 tons of our cardboard boxes have gone on to other uses, keeping less cardboard waste out of landfills. By reducing the size and number of landfills, we can help prevent the air, water, and soil pollution that damages our natural resources. We are proud to contribute to the goal of a healthier planet one box at a time.

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#### **CARING FOR OUR PLANET**

## WATER REDUCTION AND RECLAMATION EFFORTS

Water is a valuable resource, and we seek to responsibly use and reclaim wastewater when possible. In 2018 alone, two of our processing facilities reclaimed just over 33.5 million gallons of wastewater. We capture the wastewater in lagoons outside the facility. Before the water reaches the lagoons, drain screens filter out large particles of food waste. The water undergoes further treatment in the lagoon before it's ready to be pumped out to irrigate local fields growing non-food crops.

We have also made equipment and process changes that have helped reduce our water use. Some of these projects include:

- Converting to more efficient steam valves that help prevent steam loss.
- Adding steam condensate recovery systems to some of our facilities. These systems improve efficiency and help us conserve water by recovering steam generated during the production process.
- Installing new wash equipment with more efficient recirculation technology helps reduce the amount of wastewater we generate and provides an even better product wash.





#### **GOOD AGRICULTURAL PRACTICES (GAP)**

Farming is at the heart of our company, and 160 plus years of farming experience has taught us the value of keeping the land healthy using responsible agricultural practices. Modern agronomy gives us insight into ways to maintain healthy soil and grow healthy crops. We have a dedicated agronomist on staff who works closely with the rest of our agriculture team to manage our United States farming operations.

From irrigation, to crop rotation, to efficient farming equipment, we strive to create sustainable agriculture development. Here are a few specific ways we work toward this goal:

#### **Crop Rotation**

Crop rotation is a time-tested practice that is an important part of any sustainable agriculture program. Rotation typically leads to higher crop yields, more nutrient-rich soil, healthier plants, and fewer problems with insects. We rotate crops at our farming operations in Illinois and California, as well as plant cover crops that we incorporate back into the soil. By planting cover crops, we can help prevent weeds, soil erosion, pests, and promote biodiversity. In other words, cover crops help us get the land ready for our typical food crops. The result is healthy plants that become healthy ingredients.

#### **Farm Equipment Modernization Project**

For the past several months, our agriculture department has slowly been phasing out old farm

equipment to make way for new, wider equipment. Our previous equipment could only handle a width of 60" in the fields. Converting to modern equipment that can handle a width of 80" of crops means we can make fewer passes through our fields, improving efficiency and lowering emissions. We anticipate our agriculture operations will be fully converted to 80" bed equipment in 2020.

Farming equipment manufacturers have embraced new technology in recent years. From advanced systems to controls to engine designs, advanced engineering has made farming equipment more efficient. Our conversion process to 80" beds gave us the opportunity to take advantage of this new technology. Most of our farming equipment now has newer engines with lower emissions than older models. Some of the latest equipment engines have a 90% reduction in particulate matter (PM), sometimes called particulate pollution. The EPA defines particulate pollution as a mixture of liquid droplets and solid particles such as dust, soot, and smoke. The engine updates also result in a 50% reduction of nitrogen oxides (NOx), gases that are produced from the reaction between nitrogen and oxygen during fuel combustion in an engine. These gases contribute to air pollution, so it is important that we reduce their emission into the atmosphere. New technology and equipment upgrades are a significant investment but are worth making to help protect our planet.

#### **IRRIGATION PRACTICES**

Continually searching for the best irrigation balance for our fields keeps our soil and plants healthy and free from the effects of over saturation and under saturation. In dry growing climates, such as our fields in California, we have added drip irrigation to several fields. This involves burying a special drip tape along the field rows that delivers water directly to the plant roots. By injecting water exactly where it's needed, we can conserve water, preserve soil nutrients, and help prevent erosion.

In the Midwest, we use different, yet just as effective, methods to make sure the soil's moisture balance is optimal. Humidity and rainfall levels can fluctuate drastically in the Midwestern U.S. during the growing season. This means that sometimes we must irrigate to prevent the soil from drying out, and other times we can allow natural rainfall to keep the soil moisture balance healthy. When we must irrigate, we use pivot irrigation systems to help ensure we evenly distribute water on our fields.

Sometimes, when rainfall levels are too high, we must drain standing water off the fields to keep the crops from rotting and the soil from becoming over saturated. One way we do this is by installing field drain tile systems where needed. Drain tiles are essentially an underground plumbing system for the fields, meant to carry excess water away so the plants can get the oxygen they need to grow. By actively draining excess water, we can also help prevent erosion from water running off the surface of the fields, carrying the soil with it.

Another way we try to maintain optimal soil moisture in our fields is to create a field surface that helps ensure rain is evenly distributed. By analyzing the topography of the field, we can determine where gradual surface slopes are needed so a larger area of soil can absorb the water. Laser technology allows us to create these slopes with precision so that excess water flows off the field slowly through furrows to a designated drainage point. This helps lower the potential for nutrient and soil runoff which benefits the crop and the surrounding environment. Standing water can create conditions that allow algae and bacteria to grow which can harm the plants. By carefully shaping the land, we can naturally irrigate the soil and remove excess water in an environmentally responsible way.

## **PIVOT IRRIGATION** Farmers have been irrigating crops for thousands of years. Thankfully, over time they have found more efficient ways to irrigate that help conserve water and keep crops healthy. One of these modern irrigation methods is pivot irrigation. Here's how pivot irrigation works: We pump water to a central irrigation tower strategically placed in the field. The pipes in the central tower transport water up to the pipe spans. The water flows down into the sprinkler heads that hang from the pipe spans. The sprinkler heads shower water in droplet sizes that soil can easily absorb. Motors power wheels that slowly move the spans in a circle through the field This slow, directed movement helps distribute water evenly.

We use less water, produce healthier crops, and keep the

soil healthy for future farming.

#### **ORGANIC FARMING**

In 1996, we completed our organic certification and have been producing quality, organic ingredients for our customers ever since. Approximately 25% of our Midwest farming operations and 20% of our California operations are certified organic by Quality Assurance International (QAI), a U.S. based agency authorized by the USDA to grant organic certifications.

## DIRECT PLACEMENT FERTILIZATION

When we find it necessary to fertilize our conventional farm fields, we use direct placement fertilization methods. These methods prevent us from having to spread fertilizers on the fields in a way that could potentially pollute waterways. Plus, by directly applying fertilizer, we can add more nutrients to the soil for optimal uptake to the plant roots. The result is cleaner waterways for our communities and healthier crops for our customers.

## SAFETY AND QUALITY CONTROLS

We participate in sustainable agriculture practices and ensure crop safety and quality by adhering to the following regulations and standards:

- We follow the Food and Drug Administration (FDA) standards for growing food for human consumption, including collecting soil samples and conducting quality checks of crops.
- All Van Drunen Farms crops are non-GMO.
- We do not use animal manure or compost to fertilize our fields.
- Our agronomist conducts seed traceability exercises, so we know a seed's journey from planting to harvest.
- We recycle farm waste such as motor and transmission oil, scrap metal, and cardboard.



#### REFORESTATION AND HABITAT RECLAMATION

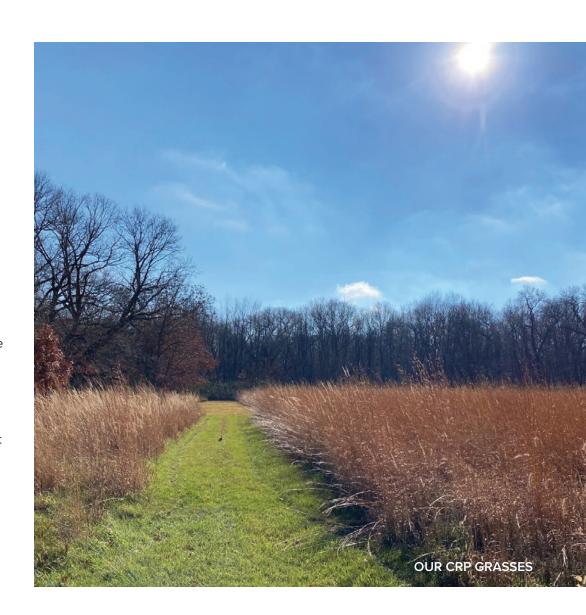
Our commitment to sustainable agriculture and healthy land does not end with our fields. We recognize the importance of preserving the trees, plants, and wildlife that make our ecosystem function properly. To positively impact our environment, the Van Drunen family has taken numerous steps to plant trees, restore wildlife habitats, and reclaim grasslands.

#### **Planting and Preserving Vegetation**

Many factors affect the carbon dioxide levels in our atmosphere. Yet, because we know that trees and plants play a critical role in absorbing carbon emissions, we must actively work against the adverse effects of deforestation. To help support a more sustainable, healthy atmosphere, the Van Drunen family plants up to 12,000 trees annually near our headquarters in Illinois.

We also participate in a land conservation program sponsored by the United States Department of Agriculture (USDA) called the Conservation Reserve Program (CRP). Farmers and landowners volunteer to participate in the program to help remove environmentally sensitive land from agricultural production. The CRP's long-term goal is to replenish land cover, reduce soil erosion, and help prevent wildlife habitat loss.

By committing 200 acres of our land to the program, we have been able to replant native grasses that are a part of the natural habitat for different wildlife species. These strips of grass also serve as natural boundaries around fields and help attract the pollinating insects to the crops.





impacts people's overall physical and mental well-being. To supply our customers with effective, high-quality ingredients, we have made significant investments in research and development, in-house testing capabilities, food safety, and supplier partnerships.





### COMMITTING TO CARE FOR HEALTH AND WELL-BEING



#### RESEARCH AND DEVELOPMENT

Research is a valuable tool that helps us understand food and its impact on the human body. Though we take great pride in growing quality ingredients for our customers, we go a step further than the typical grower/supplier and research how many of our ingredients affect people after consumption. We share our research results with our customers so they can create effective products that impact the health and well-being of the public. Our product research efforts allow our customers to responsibly inform consumers about the potential health impact of food ingredients on their bodies.

To ensure our research is impactful, we use controlled studies to analyze the effects of

many of our ingredients on the human body. Our studies' goal is to find the lowest effective dose. We believe this is the gold standard of research and that our customers deserve to know they are creating products that positively affect people's health and well-being.

We have invested in building comprehensive in-house research facilities in our California and Illinois laboratories. We have also built relationships with university research facilities. These partnerships allow us to further explore the science behind our ingredients' impact on the human body. We value our partners' expertise and are thankful we can pass that value to our customers.

We believe the only way to truly understand how our plant-based ingredients affect the body is to study their biological impact on humans. So, we put many of our ingredients through a rigorous research and development process that includes the following steps:

- We start by performing a detailed analysis of new plant material to help us establish its phytochemical profile. Then, we use published research to help us connect the material's compounds with known physiological and health benefits.
- We also screen individual materials (whole plant powders or extracts) and blends against parameters like blood biomarkers, enzyme activity, gene expression, and more to identify potential activity in the human body at physiologically relevant doses.
- Once we confirm potential for biological activity, we are able to proceed to pilot clinical studies where we begin to establish functional benefits and an understanding of the MOA (method of action).
- After identifying these potential benefits, we can then partner with universities and research organizations to perform larger-scale, human clinical trials. This often results in supporting peer-reviewed publications and data.
- Typically, we continue studying our materials to pursue a definitive MOA and expand our understanding of the potential benefits. We believe this commitment helps ensure we provide effective ingredients to our customers.

#### CARING FOR HEALTH AND WELL-BEING

#### IN-HOUSE TESTING CAPABILITIES

Our research and analytical labs have recently expanded their testing capabilities and are now accredited by ANAB National Accreditation Board for eighteen analytical tests. The capability to test for properties such as anthocyanins, caffeine, protein, carbohydrates, and more allow us to learn more about our ingredients and how they could benefit final product formulations. Our recent accreditation also means we can serve as a third-party testing facility for our customers, helping them offer responsibly researched products to the public.

#### **FOOD SAFETY**

We are committed to providing quality, healthy food ingredients to our customers. Our quality department team members help us fulfill this commitment by actively managing the quality and safety of our products. This team, which includes quality leaders in every operations facility, collectively uses their skills and expertise to:

#### **Provide Audit Information and Documentation**

Our customers, certification bodies, and regulators visit our facilities frequently to conduct quality audits. We know supply chain transparency is vital to food safety, and our quality team is equipped to provide any documentation and information auditors require.

#### **Manage our Organic Certification**

Our organic products are certified by Quality Assurance International; an independent, USDA

accredited organic certification body. We are proud to offer hundreds of certified organic ingredients.

#### **Manage our Religious Certifications**

Many of our items are certified Kosher by the Orthodox Union. We also offer numerous products certified Halal by the Islamic Food and Nutrition Council of America (IFANCA).

#### **Create and Implement our Food Safety Plans**

Per the Food Safety Modernization Act (FSMA), each facility has a food safety plan. These preventative plans involve identifying ways to prevent food hazards from entering our facilities and outline our comprehensive quality testing procedures throughout the production process. We have in-house testing labs that complete quality tests and send out material for testing by qualified, third-party laboratories. After testing is complete, we issue a certificate of analysis for each item. Our final products go through a hold and release process, which involves final quality testing before being released for shipment.

#### **Conduct Facility Quality Training and Checks**

Each of our facilities has a dedicated quality manager as well as supporting quality technicians. The quality teams are responsible for training operations personnel on quality processes. They also help ensure that each facility is adhering to its food safety plan through inspections, testing samples, supervising sanitation, and more.

#### **Complete Traceability Exercises**

Our farming heritage is part of who we are, and we are proud to still be growing after more than 160 years. Growing quality ingredients is important to us, so our agriculture and quality teams work together to document, trace, and test the food from our fields. Each season we complete seed to harvest traceability exercises so our customers can trust they are receiving quality products. This is just one of many ways we provide field to fork product traceability.

#### Maintain Our Non-GMO Supply Chain

Our quality team maintains our non-GMO supply chain through substantiated monitoring, testing, and certification review. We are proud to offer many non-GMO Project Verified products.

We believe third party certification is critical to the safety of the global food supply, so we operate using the BRC Global Standards. Each year, a third-party auditor visits our facilities as part of the annual recertification process. By operating under recognized standards, we can offer customers the knowledge they are working with a trusted supplier who makes food safety a top priority.











#### **CARING FOR HEALTH AND WELL-BEING**



## BUILDING RELATIONSHIPS WITH TRUSTED SUPPLIERS

Since we cannot grow all our products in the climates where our facilities are located, our quality and procurement teams work together to build partnerships with trusted suppliers around the world. Maintaining this strong, global supplier network is a critical part of our efforts to provide a wide range of safe food ingredients to our customers. Building this network involves finding suppliers that share our quality strategy and values. Though competitive pricing from our suppliers

is important, we believe there are more criteria to consider as we search the globe for quality ingredients.

We also believe it is our social responsibility to know our suppliers, visit them, and understand their relationships with growers in their region. To do this, we conduct periodic supplier audits and require documentation about the product and its country of origin. Once products from our suppliers arrive at our facilities, they undergo inspections which include identification testing, visual inspections, and completing incoming documentation.

We have begun the process of asking our suppliers to sign our Supplier Code of Conduct which outlines our expectations in areas of business integrity and anti-corruption, labor practices, health and safety, and environmental management. All suppliers, vendors, contractors, consultants, agents and other providers of goods and services who do business with or on behalf of Van Drunen Farms' suppliers are also expected to follow the Supplier Code.

Additional ways we promote sustainability through our procurement process include:

- Consolidating our shipments whenever possible to help reduce the amount of truck traffic and improve efficiency.
- Drying food ingredients closer to the growing source by operating drying facilities in Europe and South America. This prevents us from using more resources to ship extra weight as our

ingredients travel from the grower to the customer.

The safety of our products is a top priority at Van Drunen Farms. We know our customers take their responsibility to provide safe food products to the public seriously. We are proud to be a part of their efforts and are committed to continually growing our quality and food safety programs and processes.

#### **FOOD SAFETY ACRONYMS**

**USDA**: United States Department

of Agriculture

FDA: Food & Drug

Administration

FSMA: Food Safety

Modernization Act

QAI: Quality Assurance

International (Organic

Certifier)

GMO: Genetically Modified

Organism

BRC: British Retail Consortium

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## CONCLUSION

Thank you for your interest in our inaugural corporate social responsibility report. We are looking forward to sharing even more about our ongoing efforts to care for people, our planet, and health and well-being in future reports.

The information in this report covers the company's activities in our United States locations up to the end of 2019 unless otherwise stated. The data in this report is based on internal documentation from multiple departments and has not been audited by a third party unless otherwise noted. Any forward-looking statements in the report concerning future social responsibility initiatives could be subject to change.



For more information or questions, please email socialresponsibility@vandrunen.com.

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